



## **BERMUDA**

### **POLICE (CONDITIONS OF SERVICE) ORDERS 2024**

#### **BR 73 / 2024**

The Governor, in exercise of the power conferred by section 32 of the Police Act 1974, makes the following Order:

#### **Citation**

- 1 This Order may be cited as the Police (Conditions of Service) Orders 2024.

#### **Interpretation**

- 2 In this Order—
  - “BPA” means the Bermuda Police Association;
  - “BPS” means the Bermuda Police Service;
  - “COP” means the Commissioner of Police;
  - “COSO” means the Police (Conditions of Service) Order 2024;
  - “day” means a calendar day;
  - “member” means a member of the Bermuda Police Service;
  - “recruit” means a newly recruited member;
  - “shift” means the hours rostered for work on any day;
  - “split shift” means the hours rostered for work on any day, which are worked in two parts representing the equivalent of a shift;
  - “spouse” includes persons living together in common law relationships.

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### **Conditions of Service**

3 The provisions of the Schedule to this Order shall apply to regulate the conditions of service of members.

### **Revokes BR 32/2002**

4 The Police (Conditions of Service) Order 2002 is revoked.

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**SCHEDULE**

(order 4)

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<b>1.</b>	<b><u>PERIOD OF ENGAGEMENT</u></b>	
<b>1.1</b>	<b>Overseas Recruit</b>	
1.1.1	An overseas recruit will be appointed for an initial period of five years commencing from the date of arrival in Bermuda. The first two years will be a probationary period. On satisfactory completion of the probationary period the member may be confirmed in his post.	
1.1.2	On completion of the initial five year contract, or any subsequent contract a member may—	
	(a) be appointed as a pensionable member, at which time all contract service will be taken into account for pension purposes; or	
	(b) be re-appointed as a contract member for any period up to five years without the requirement of a further period of probation.	
1.1.3	New officers joining the Service with prior police experience in other jurisdictions will be given up to 5 years recognition of that experience for the purpose of determining entry level salary step at which such officers commence their employment.	
<b>1.2</b>	<b>Bermudian Recruit</b>	
	A Bermudian recruit will be a pensionable member from the date of enrolment. The first two years of service will be a probationary period and on satisfactory completion of such period, the member may be confirmed in his post.	
<b>1.3</b>	<b>Rehire of Police Officers</b>	
1.3.1	The Commissioner retains the right to decide whether or not a member who has resigned will be permitted to reenlist.	
1.3.2	When a former member is permitted to reenlist, the Seniority List will be adjusted to reflect his period of absence according to the following criteria—	

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- (a) in the case of a Sergeant being reappointed as a Sergeant, he shall be placed on the Seniority List with his date of promotion recalculated to take into account his period of absence;
  - (b) in the case of a member being reappointed as a Constable, he shall be placed on the Seniority List with his date of appointment recalculated to take into account his period of absence.
- 1.3.3 Where salary pay scales are concerned, a member who is permitted to reenlist will be reinstated according to the following criteria—
- (a) in the case of a former Constable applying to reenlist—
    - (i) he will be reinstated at his previous incremental scale, provided that not more than six (6) months has elapsed between the dates of resignation and reenlistment;
    - (ii) if the period of absence exceeds six (6) months, then the Constable will be reinstated at one step below the increment scale he was receiving at the date of his resignation;
  - (b) in the case of a former Sergeant applying to reenlist—
    - (i) if the period of absence is less than six (6) months between the dates of resignation and re-enlistment, he may be reinstated at the rank of Sergeant at the discretion of the Commissioner;
    - (ii) if the member is reinstated as a Sergeant then he will be reinstated at his previous incremental scale;
    - (iii) if the member is reinstated as a Constable, then the member will be reinstated at the top Constable's increment.
- 1.3.4 It must be clearly understood that reenlistment is dependent upon the strength of the Service at the time of application and that in the case of Sergeants, there can be no guarantee that rank will be restored.
- 1.3.5 All Promotion Boards qualifications will be rendered null and void unless the member reenlists within six (6) months of his resignation or retirement.
- 1.3.6 Members, who apply to reenlist, must obtain a certificate of dental and medical fitness and pass the Service Physical Fitness Test.
- 1.3.7 Rejoining members will have their training needs assessed on an individual basis, before they are reappointed. A specific training plan will be developed after consultation with the Human Resource Manager, and the officer in charge of the Training Department.
- 1.3.8 Members who reenlist in excess of 6 months after their resignation or retirement will have their driving skills reassessed by Driving School before being allowed to resume driving duties. Previously earned driving qualifications may be reinstated as a result.
- 1.3.9 These changes reflect seniority, pay and training issues.
- 1.4 Optional Extension of Service Beyond Fifty-Five (55) years**

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It was agreed that the Government representative would propose to the Minister of Finance that amendments to the Public Service Superannuation Act 1981 should be made so as to make provision for officers to continue in service beyond the age of fifty-five (55) years, provided that such officers had the agreement of the Commissioner of Police.

### **1.5 Temporary Police Officers**

- 1.5.1 A Temporary Police Officer is a trained Bermudian or non-Bermudian spouse of a Bermudian, and a former Police Officer confirmed as a Constable before leaving the Bermuda Police Service. He will be hired under specific terms and conditions under a fixed contract of not less than three weeks and not more than four months. The intention is for these officers to assist the Service during times when the Service is not at full strength. Limited terms and conditions of service will apply generally consistent with Government regulations for the hiring of temporary employees and as agreed between the Bermuda Police Association and the Bermuda Police Service in the "Guidelines for the Employment of Temporary Police Officers (TPO's) in the Bermuda Police Service".
- 1.5.2 The guidelines with respect to the recruitment and employment of Temporary Police Officers are set out at **ANNEX I**.

## **2. PASSAGES AND BAGGAGE**

### **2.1 Travel Fares**

- 2.1.1 The Government will provide the overseas member with rail/bus or sea fare, second class, from his home to airport of departure and economy class air ticket to Bermuda and on satisfactory completion of his agreement, or on his discharge under the provisions of paragraph 3 of this Schedule, with an air passage from Bermuda to airport of disembarkation in the country of recruitment, together with rail/bus or sea fare to his home, provided he claims and avails himself of such passage within one month from the date of such completion or discharge.
- 2.1.2 The member will be provided with free outward and return passages on completion of two-and-one-half years and at the completion of the five year contract provided he has been appointed as a pensionable member or has been reappointed for a further period as a contract officer.
- 2.1.3 The member who has been reappointed for further periods of contract service will be provided with outward and return passages at the end of each completed contract.
- 2.1.4 The member's spouse and dependent children up to the age of eighteen will similarly be provided with passages provided they are residing with the member at the time of travel.



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- 2.1.5 The member will be expected to travel by air (economy/excursion rate applicable to the period of leave in country of recruitment). If, however, the Government Medical Officer responsible for police certifies that a member is unfit to travel by air, he will be provided with equivalent cost of the air ticket towards his sea passage. Where the member's unfitness to travel by air is a result of an accident or injury, sustained in the course of his duty, the full cost of his sea passage will be provided. No member who travels by sea may receive more than the actual cost of his sea passage.
- 2.1.6 In the event that the member wishes to travel to a place of his choice as an alternative to returning to the place of his recruitment, the passage allowance may be used to defray the cost of travel provided that the passage allowance is only used for travel and not accommodation or other non-travel expenses. He may not receive a refund of any unspent balance of the passage allowance.
- 2.1.7 An officer recruited from overseas shall on first appointment be entitled to an allowance towards the cost of crating and transporting (but not storing, insuring or customs charge) his baggage and personal effects from his home at the place of recruitment to his place of embarkation for Bermuda, then to Bermuda, and from his place of disembarkation in Bermuda to his residential accommodation in accordance with the following—
- (a) single officer - the actual cost not to exceed the equivalent current airfreight charge plus the cost of door-to-door road haulage for 150 kilos (330 lbs.);
  - (b) these provisions apply on first appointment also to Bermudians domiciled overseas on appointment to permanent posts in Bermuda.
- 2.1.8 Officers will be required to submit vouchers and receipts in support of claims for payment of an allowance under 2.7 (a) and (b) and will be required to execute an agreement in the form specified by the Attorney-General to refund such allowances in certain contingencies.
- 2.1.9 Any member who is finished his appointment or contract, resigns or retires from the Service, who does not possess Bermuda status and who vouches in writing that he is leaving Bermuda permanently, will be granted a one way passage to his destination, for himself, his spouse and any children under 18 years of age at the time of resignation or retirement; provided that each passage does not exceed the cost of a one-way passage to return members to their place of recruitment.
- 2.2 Overseas Members - Repayment of Travel Expenses**
- Should an overseas contract member resign or otherwise depart the Bermuda Police before completing his contract, he will be required to refund a proportionate part of the travel expenses to Bermuda. The member will also be responsible for payment of his own passage on departure from Bermuda.
- 3. DISCHARGE**
- 3.1 A member may be discharged at any time in accordance with existing legislation, for example for the following reasons—

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- (a) when pronounced physically or mentally unfit for further service by a Staff Medical Board;
  - (b) when sentenced to be dismissed from the Service for misconduct;
  - (c) if, during the course of or at the end of his initial training period he has failed to reach the required standard;
  - (d) if during the course of, or at the end of the probationary period, the Commissioner of Police considers that he is unlikely to become an efficient member;
  - (e) if circumstances arise for which he is responsible and which, in the opinion of the appropriate authority, render him unsuitable for properly carrying out the duties of a member of the Police Service;
  - (f) if the appropriate authority is of the opinion that such discharge is necessary in the public interest.
- 3.2 The Commissioner of Police has agreed that he will not use the provisions of section 3.1 (e) and (f) until a clear definition is obtained from the Attorney-General's Chambers on "appropriate authority".

### **4. RESIGNATION**

- 4.1 No member may resign without the permission of the Commissioner of Police. Members of the service, including cadets, wishing to resign their appointment, shall give written notice to the Commissioner of their intention and shall state their last working day and last day of service.
- 4.2 Each member who resigns shall give the following notice of his resignation.
- 4.3 Members up to and including the rank of Sergeant will be allowed to resign one month from their last day of duty, or less if circumstances dictate, taking into consideration the operational requirements of the Service.
- 4.4 Members in the rank of Inspector and above will be allowed to resign three months from their last day of duty, or less if circumstances dictate, taking into consideration the operational requirements of the Service.
- 4.5 No member shall be authorised to resign in the event of him being indebted to the Bermuda Police Service, or him having disciplinary proceedings pending against him.
- 4.6 Where a member has internal discipline proceedings pending against him, the Commissioner of Police may reject his request to resign. The Commissioner of Police will take into account on a case-by-case basis, the severity of the alleged offence, the public interest, and the interest of discipline in the Service. If the Commissioner of Police denies a request to resign because of a pending discipline investigation, he will inform the member in writing of the reasons for denying the request. The Commissioner of Police will ensure that the discipline process in cases such as these are given priority.

### **5. OTHER ENGAGEMENTS**

#### **5.1 Applications**

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- 5.1.1 Subject to immigration restrictions, the Commissioner of Police will consider individual applications from members to engage in employment outside the Service and will not withhold permission without reasonable cause. Members recognise that employment in the Police Service is pre-eminent and failure to report for police duty when ordered to do so shall be considered as a breach of the Police (Conduct) Orders 2016.
- 5.1.2 If a member is convicted of a disciplinary offence as a result of his abuse of this provision, the Commissioner of Police shall have the right to withdraw this privilege from that member for a period not exceeding two (2) years.

### **5.2 Secondary Employment Guidelines**

- 5.2.1 Secondary employment for members will be permitted subject to the provisions of the Secondary Employment Policy.
- 5.2.2 For the purpose of this policy, a member means a serving Police Officer of the Bermuda Police Service.
- 5.2.3 If a Police Officer wishes to engage in secondary employment, he must submit a formal request to do so through his Divisional Commander or Department Head, or both.
- 5.2.4 The request for secondary employment must be made in writing and contain full details of the position, particulars of the company, including its principals, the type of work being carried out in the company, the hours to be worked, whether the position is full-time or part-time and whether the request is for employment for a specific period of time.
- 5.2.5 The Divisional Commander who receives notification from a Police Officer seeking permission to have secondary employment will discuss the application with the member and seek clarification or details additional to the written request, if needed.
- 5.2.6 In discussing secondary employment with members, Divisional Commanders and Department Heads shall take into consideration the following in preparing their report and recommendations to the Commissioner of Police—
- (a) whether the secondary employment would interfere with the member's assigned duties within the Service;
  - (b) whether the member's attendance and productivity records are satisfactory;
  - (c) whether the member has a high frequency of complaints against him;
  - (d) whether the secondary employment workplace is frequented by convicted felons;
  - (e) whether suspected illegal activities are being conducted at the secondary employment workplace;
  - (f) whether the nature of activities at the secondary employment workplace would bring discredit upon the Police Service.
- 5.2.7 Upon review of the application, the Divisional Commander will formulate his recommendations in regard to the application and inform the member of these recommendations in writing.

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- 5.2.8 The application, together with the recommendations of the Divisional Commander, will be forwarded to the Commissioner of Police for approval.
- 5.2.9 The Commissioner of Police will retain the right to deny or cancel secondary employment if there is evidence that the member's performance has been seriously affected by his decision to hold another job, or if there is evidence of an abuse of the regulations outlined in this policy.
- 5.2.10 If a member's application for secondary employment is denied, he may file a grievance in accordance with the Grievance Policy. If the decision to deny secondary employment was made by the Commissioner of Police, the grievance will be referred to the Permanent Police Tribunal and dealt with at this level as identified in the Grievance Policy.

### **5.3 Secondary Employment Regulations**

- 5.3.1 The following regulations will apply to all police officers in the BPS.
- 5.3.2 Restrictions will be imposed on the total number of hours a member will be allowed to work on a secondary job. This is necessary to prevent situations where the member, his co-worker or a member of the general public could be placed in danger as a result of fatigue, or other factors caused by the member being involved in secondary employment. These controls are also necessary to prevent any impact on a member's commitment to his primary duties as a Police Officer.
- 5.3.3 Members of the Service shall not use any facility or resource of the Service while engaged in secondary employment activities, and shall not wear any articles of uniform identifying him as a member of the Service.
- 5.3.4 A member cannot work at any secondary employment within 24 hours of the beginning of the shift in which the member fails to report for duty due to any use of sick time.
- 5.3.5 No more than 16 hours including regular police duties, overtime and extra duty may be worked in any 24-hour period.
- 5.3.6 A member must cease any approved secondary employment no later than four (4) hours before taking up regular duties on the night shift.
- 5.3.7 Police Officers are prohibited from engaging in any secondary employment that will place them or the Service in disrepute.
- 5.3.8 Police Officers shall not be permitted to engage in secondary employment involving the following activities—
- (a) private investigator;
  - (b) bill collector, process server or bailiff;
  - (c) insurance adjuster or investigator;
  - (d) paid escort, or an employee of an escort or dating agency;
  - (e) owner, operator or employee of a licensed public premises or other business, the primary purpose of which is to serve, sell, buy or deliver alcoholic beverages or where gaming is permitted;
  - (f) an appointment to any paralegal position;

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- (g) legal representative or advisor or agent in legal proceedings;
- (h) motor vehicle collision investigator or assessor;
- (i) activities, which would result in the disclosure of confidential police methods, operations, techniques or information;
- (j) any occupation, which requires the person to be equipped with an offence-related object, i.e. a baton;
- (k) any occupations or businesses that are regulated by or that must be licensed by the Bermuda Police Service;
- (l) work of any kind by a member, as a peace officer for any other police force or service or agency other than the Bermuda Police Service unless approved by the Commissioner of Police.

5.3.9 Where a member is engaged in a secondary employment occupation in a licensed premise where the primary purpose is not to serve, sell, buy or deliver intoxicating liquor, the member must not actually sell, buy or deliver intoxicating liquor. (For example, a cashier in a grocery store must make administrative arrangements with the manager so as not to be responsible for the selling, buying or delivery of intoxicating liquor).

## **6. SALARIES**

### **6.1 Salary Scales**

Salary scales are set out at **ANNEX II** to this document. Standardised differentials between the ranks and between the steps within the ranks have been introduced into the salary schedule. The differential between steps within the ranks for Constables have been set at 4.05%. The differential between steps within the ranks for Sergeant, Inspector and Chief Inspector have been set at 3.50%. The differentials between the ranks up to Inspector have been set at 3.75%. An enhanced differential between the Inspector's and Chief Inspector's ranks has been set at 12 % to compensate for the loss of the right to earn overtime.

### **6.2 Salary Increases**

Members of the BPA shall receive a salary increase of two and one-half percent (2.5%) for the financial year 2017-2018. Members shall receive a further two percent (2%) increase in salary for the financial year 2018-2019.

### **6.3 Chief Inspectors Salary Change**

As a result of a study requested by the BPA and the BPS, Management Services Department carried out a study of the Chief Inspector's salary. An increase to overcome compression with the Inspector's salary has been included and Chief Inspectors will no longer claim overtime as a consequence of this salary improvement. Chief Inspectors authorised to work additional hours may be granted equivalent time off in lieu by the Commissioner of Police.

## **7. QUARTERS**

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In the case of a member who is unmarried and on contract, the Government will provide furnished barrack quarters for which the member will be charged rent at the rates in force from time to time. The member will be required to pay for his meals.

### **8. MEDICAL TREATMENT**

#### **8.1 Entitlement**

8.1.1 The Government will undertake a study of the feasibility of establishing another post for a Medical Officer with responsibility for the Police Service.

8.1.2 All members of the Bermuda Police Service shall be entitled, without payment, to such medical advice and treatment, including surgical operations, specialist examinations and medicines as may be available. This includes any ophthalmic treatment, including free spectacles, where the member is 40 years of age or over, or the member has completed three years or more in the Police Service; provided the Government Medical Officer has recommended the need for spectacles. The cost of lenses, which shall include contact lenses, as prescribed, shall be met in full, and the cost of frames shall be met to a maximum of \$200.00.

#### **8.2 Medical Treatment Schedule**

- 8.2.1
- (a) specialist referred air ambulance
  - (b) overseas accommodation for the patient and approved travel companion
  - (c) airfare - lowest available fare, with reimbursement for approved date changes
  - (d) hospital room
  - (e) Mid-Atlantic Wellness Institute
  - (f) hospital emergency and outpatient services
  - (g) surgery, anaesthesia and in-patient doctor's visits
  - (h) diagnostic x-ray, laboratory (private facilities)
  - (i) orthotics, artificial limbs and appliances, orthopedic braces.

##### Doctor's Visits

- (a) home - General Practitioner or specialist
- (b) office - General Practitioner
- (c) specialist consultations
- (d) group psychology sessions
- (e) clinical psychologist
- (f) psychiatrist
- (g) physiotherapy or occupational therapy
- (h) speech therapy
- (i) chiropodist
- (j) chiropractor services

##### Preventable Health Care

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- (a) diabetic or nutritional counselling (physician referral required for reimbursement)
- (b) allergy services (including testing for treatment)
- (c) health and wellness benefits

### General Practitioner

- (a) specialist
- (b) routine lab or diagnostic testing
- (c) annual gynecological examination
- (d) well baby care
- (e) annual physical examination

### Prescription Drugs

- (a) includes birth control (patches, injectables, and oral medication)
- (b) elective care
- (c) tubal ligation, vasectomy

### Miscellaneous

- (a) physiotherapeutic and mechanical aids to rehabilitation

- 8.2.2 A member who is prevented by illness from reporting for duty shall immediately notify his Divisional Officer or Unit Officer.
- 8.2.3 Except in cases of emergency, before reporting sick a member must see the Government Medical Officer or a physician of his choice and be certified unfit for duty.
- 8.2.4 Any member receiving medical treatment or attention other than emergency treatment at King Edward VII Memorial Hospital without prior permission of a Government Medical Officer will be held responsible for any expenses incurred.
- 8.2.5 Personnel receiving private medical treatment of any nature whatsoever will submit a report to the Commissioner of Police outlining the reason for, and the nature of, the treatment and the name of the doctor. In the event that the matter is of a confidential nature, the information should be submitted directly to the Commissioner of Police under confidential cover or given by way of a personal interview.
- 8.2.6 When the Commissioner of Police is informed of the medical treatment of a member and the illness is of a confidential nature, the information will be sealed and marked CONFIDENTIAL and kept in a restricted location only to be accessed by the Assistant Commissioner or higher rank. The Commissioner of Police will not disclose this information to any other persons without the written consent of the member. The only exception will be during the convening of a Medical Board to discuss the medical discharge of a member.
- 8.2.7 If a member contracts an illness, or sustains an injury which can not be adequately treated in Bermuda, provision may be made for such treatment outside Bermuda where a Government Medical Officer certifies it is necessary and unavailable in Bermuda.

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8.2.9 Where a member is dangerously ill and his relatives reside outside Bermuda, arrangements will be made by the Commissioner of Police for them to be informed, together with any changes in his condition.

8.2.10 Emergency medical expenses incurred by members whilst on leave away from Bermuda will be admitted as a charge against the Government, provided they are supported by a doctor's certificate, a written report from the member and copies of any receipts.

### **8.3 Injuries on Duty**

8.3.1 When a member receives an injury on duty, or when engaged in a sport approved by the Commissioner of Police, a full report will be submitted to the Commissioner of Police; in case of injury on duty, both by the member and by his Divisional or Unit Officer.

8.3.2 When a member is taken to King Edward VII Memorial Hospital Emergency Department, he will give the name of the Government Medical Officer as his doctor. Where the member has a family doctor, this doctor's name will also be given. The hospital authorities will be responsible for informing the Government Medical Officer of the admittance to hospital of police officers.

8.3.3 Upon discharge from hospital, or in any case within twenty-four hours, the member will report as soon as possible to the Government Medical Officer in order to obtain a medical certificate and further treatment if required.

8.3.4 Members who fall under the category of "off duty sick" will be subject to any rules and restrictions as the Commissioner of Police may direct.

### **8.4 Personal Physicians**

8.4.1 Except in cases of emergency, before reporting sick members must see a physician and be certified unfit for duty.

8.4.2 Members will have the option to see the Government Medical Officer or a physician of their choice.

8.4.3 This does not apply to those periods of sick leave when the production of a certificate is not required.

### **8.5 Dental Treatment**

8.5.1 All members are entitled to free dental treatment as set out in **ANNEX V** as read with Schedule A by approved dentists, provided such treatment is considered necessary for the member's good health and continuance of service.

8.5.2 The entitlement provided for by paragraph 8.5.1 does not cover any work considered by an approved dentist to be exclusively cosmetic.

8.5.3 No member will be permitted free dental treatment in excess of \$2,000 unless he has obtained a written statement from an approved dentist for the work to be carried out and received prior approval from the Commissioner of Police.

8.5.4 Where a member is injured on duty, or engaged in authorised police sports, the member will be entitled to free dental treatment to repair any injury sustained.

### **8.6 Periodic Medical Examinations**



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- 8.6.1 The Government Medical Officer has prepared a report entitled 'Health Maintenance Protocol - Age and Risk Factors'.
- 8.6.2 The COP and BPA support the Government Medical Officer's recommendations and the need to implement this protocol immediately.
- 8.6.3 The Human Resource Manager shall be responsible for administering the protocol.
- 8.6.4 Medical examinations should be provided either through the member's personal doctor or through the Government Medical Officer until a dedicated Police Medical Officer has been appointed.

### **9. DISCIPLINE**

Members up to and including the rank of Chief Inspector, will be subject to the Police (Conduct) Orders 2016 and any other Regulations governing discipline made from time to time for that purpose.

### **10. UNIFORM AND EQUIPMENT**

- 10.1 The member shall be provided, initially free of charge, with uniform and equipment including weapons at such scale of issue as the Commissioner may from time to time direct and on a replacement basis thereafter.
- 10.2 The safekeeping of such uniform and equipment will become the sole responsibility of the member to whom it is issued. The member will be answerable to the Commissioner in the event of loss, damage or destruction of any item so issued.
- 10.3 Where such loss, damage or destruction is the result of negligence on the part of the member, disciplinary proceedings may follow, but in any event, the member may be required to pay all or part of the cost of replacing the item so lost, damaged or destroyed.
- 10.4 When on duty in uniform, no member shall wear any item of uniform clothing or use any item of equipment other than that which is approved by the Commissioner.

### **11. HOURS OF WORK**

#### **11.1 Shifts**

- 11.1.2 A 28-day cycle requiring 160 hours of work is currently in existence.
- 11.1.3 A new shift schedule may be introduced from time to time following consultation with the Association.
- 11.1.4 Hours of work and shift schedules will be based on a calendar day beginning and ending at midnight.
- 11.1.5 All shift schedules will reflect the correct day that duties and rest days are allocated. i.e. night shifts will begin at 0001 Hrs on the day that the duties are required. This provision allows for those divisions or departments that start at 2300 Hrs to continue but the hours worked will be shown on all records as being done on the correct Gregorian day.

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11.1.6 Shift schedule changes will be posted one cycle prior to the commencement of the shift schedule. Members of the Service will be compensated if shift schedules or rest days are cancelled or changed without the prescribed notice as set out in this Order.

11.1.7 Members on shifts are still required to report at their place of work fifteen (15) minutes prior to the start of their tour of duty.

### **11.2 Rest Days/Additional Rostered Rest Days**

All members of the Service shall be granted 8 days leave in each 28-day period (subject to the exigencies of the Service) known as rest day leave.

### **11.3 Cancellation of Rest Days**

11.3.1 Where a member is required to work a normal rest day or an Additional Rest Day (ARD), the member will be granted a day in lieu at a future date to be agreed by the supervisor and the member, provided the member is given a minimum of ten (10) days notice of the requirement to work.

11.3.2 If less than ten (10) days notice is given then the member is entitled to claim a payment which will be at double the hours worked

11.3.3 Members who are transferred for discipline or performance reasons and who during the course of their transfer have their rest days changed will not be entitled to claim this compensation.

### **11.4 Shift Premium**

11.4.1 The BPS is currently experimenting with a new shift schedule as a pilot project. It has been agreed that a review of the shift premium to be paid will be carried out once a decision has been made regarding the new Shift Schedule Policy and when a Service-wide Shift Schedule has been implemented, if that is chosen.

11.4.2 For the whole of any shift worked by a member of, or below, the rank of Inspector in such a way that at least four (4) hours of the time worked on that shift shall fall between 1600 hours on any day and 0800 the following day, the member shall be paid, in addition to his basic pay, an allowance equivalent to his basic pay for three quarters (3/4) of an hour. Notwithstanding the above, where four (4) hours are worked between midnight and 0400 an additional one-quarter (1/4) hour shall be paid.

## **12. ALLOWANCES AND EXTRA DUTY**

### **12.1 Extra Duty**

12.1.1 The Government extra duty rate shall be paid within the same time-frame as overtime payments are paid following the performance of extra duty by the officer.

12.1.2 This allowance is paid to members hired by private persons for the performance of duties outside the ordinary functions of the police. An additional \$2.00 per hour will be charged and paid into the Police Rewards and Fines Fund when the hirer is a non-Governmental agency.

12.1.3 A new rate was determined by taking Step 4 of the Constables, Step 2 of the Sergeants and Step 1 of the Inspectors and multiplying them by 1.5.

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12.1.4 When a request is made for extra duty police officers, the Commissioner of Police shall ensure that there is one (1) police officer for every fifty (50) persons attending the event, together with—

- (a) one (1) Sergeant for every five (5) Police Officers required;
- (b) one (1) Inspector for every ten (10) Police Officers required.

12.1.5 Members performing extra duty on public holidays shall be paid double regular extra duty rate as set out in ANNEX II.

### **12.2 Telephone Allowance**

12.2.1 The Telephone Allowance is abolished but, where permitted, members will be reimbursed upon submission of the appropriate documentation.

12.2.2 All Officers making police business-related calls while they are away from police telephone facilities will be reimbursed for actual calls made

12.2.3 Officers performing duties overseas will obtain and submit a record of official calls made on business-related matters. All business-related calls will be reimbursed upon submission of substantiated records.

12.2.4 The present Telephone Allowance will continue to be paid to all personnel with twenty-four hour responsibility until a form of telephone call recording and reporting system becomes operational.

### **12.3 Plain Clothes Allowance**

12.3.1 Those members instructed by the Commissioner to wear plain clothes on a regular basis will receive a plain clothes allowance, the rate of which is set out in Annex II.

12.3.2 In addition to the provisions set out in the COSO; the plain clothes allowance will also be granted to those members of the Service who are required to intermittently wear plain clothes for any period.

12.3.3 Members authorised and required to wear plain clothes in the course of their duties will record the number of days such requirement occurs.

12.3.4 When a minimum of 20 working days has been accumulated, a member may claim for the payment of a monthly allowance, through Divisional Commanders.

### **12.4 Out of Pocket Allowance**

The Out of Pocket Allowance is abolished but, where permitted, members will be reimbursed upon submission of the appropriate documentation.

### **12.5 Shift Change Allowance**

12.5.1 The former Task Force Allowance will now be called the Shift Change Allowance, and will apply to all departments.

12.5.2 If there is a change to of at least three (3) hours to the shift commencement time and less than seventy-two (72) hours notice is given prior to the change, a member is entitled to claim one (1) hour overtime.

12.5.3 This allowance will not apply when the shift change is made for disciplinary or performance reasons.

### **12.6 On-Call Allowance**

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- 12.6.1 The Bermuda Police Service, as part of its responsibilities, is required to have available on a twenty-four (24) hour basis, a pool of Police Officers to respond to situations requiring a specialised Police Service presence.
- 12.6.2 Divisional Commanders, Department Managers and Unit Leaders will be required to identify a list of positions within their area of responsibility where persons will be expected to provide “on call” services. They are also responsible for ensuring that the “on call” policy is administered in an effective and efficient manner and only those individuals will be identified who, for operational reasons, are required to respond to calls after normal working hours.
- 12.6.3 Persons working in these positions will be notified of the “on call” requirements and an “on call” rotational roster will be completed providing the individuals “on call” with at least 28 days’ notice. If such notice has not been given, the officer will be allowed the option of accepting or rejecting the “on call” roster spot. These persons will also be issued with a personal pager and they will ensure that during any “on call” periods COMOPS is aware of their pager number.
- 12.6.4 Officers will be compensated for every eight-hour period that they are “on call”, excluding normal duty time, at a rate of one (1) hour. This rate will double on statutory holidays to two (2) hours for every eight-hour period of “on call”.
- 12.6.5 When an officer who is “on call” is called out to an incident, this order relating to overtime will apply to any period worked.
- 12.6.6 Police Officers identified on the “on call” roster will be in a state of readiness that will allow them to perform the functions that are necessary if called out.
- 12.6.7 After the roster has been published and accepted, police officers "on-call" must be promptly available for duty throughout the period between going off duty on one day and the next period of duty.
- 12.6.8 The consumption of alcohol or any medicinal drug (prescription or otherwise) which will impair the ability of the officer to perform the required duties for which he is on call is strictly forbidden during the eight (8) hour period immediately preceding the commencement of the “on call” period or whilst “on call”. The provisions of paragraphs 12.6.9 and 12.6.10 will govern officers who are required to be on call for the purpose of providing firearms response.
- 12.6.9 The consumption of alcohol is strictly forbidden whilst “on call” or during the twenty-four hour (24) period immediately preceding the commencement of the “on call” period.
- 12.6.10 The use of medicinal drugs (prescription or otherwise) can impair the alertness and performance of Police Officers carrying out specialised duties. Whilst “on call”, any officer who takes any medication will report the fact to the ERT Co-ordinator, who will make an assessment of that member’s ability to remain “on call”, based on the likely affects and side effects of the medication. If necessary the advice of a medical practitioner will be sought.
- 12.6.11 Whilst “on-call”, officers will ensure that they carry personal issue pagers at all times. The officer to whom a pager is issued is responsible for ensuring that it is functioning correctly at all times. Regular testing and reporting of any faults is an essential duty of the “on call” officer.

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- 12.6.12 When “on-call”, officers will make arrangements to ensure that they are within 30 minutes travelling time from the place where they would normally report to commence their duties if called upon to do so. When requested, they shall respond immediately to the place of normal employment or any other place directed by COMOPS.
- 12.6.13 Officers will ensure that they are able to respond as in 13.6.6. Any sickness, injury or other impediment to their ability to respond to a call-out should be reported to the person in charge of COMOPS and their supervisor immediately.
- 12.6.14 Officers “on-call” will be required to justify any failure to respond to a call-out request in accordance with the foregoing and may be subject to disciplinary proceedings.
- 12.6.15 Officers will not be entitled to the payment of “on-call” allowance when on sick leave or annual leave or if they have breached any of the aforesaid provisions.
- 12.6.16 Divisional Commanders, Department Managers and Unit Leaders will be responsible for providing a monthly roster of those officers detailed to perform “on-call” duty to COMOPS and shall notify COMOPS of any changes in personnel due to sick leave or other circumstances.
- 12.6.17 At the end of each month, an Hours Worked Form, detailing the period of “on call” and the hours of compensation claimed will be submitted via Divisional Commanders or Department Managers to the Manager Finance and Administration so that the member’s overtime record will be credited.

### **12.7 Housing Allowance**

With effect from 1 October 2005 and continuing until otherwise agreed or determined, each member of the Bermuda Police Association from the rank of Cadet through to Chief Inspector, inclusive, shall receive a housing subsidy in the amount of \$350 per month.

## **13. OVERTIME**

### **13.1 Time and One-half**

Time and one-half shall be paid for work done on—

- (a) extended shift - being continuous hours a member is detailed to work in excess of a normal shift (eight hours);
- (b) overtime - being any additional hours a member is detailed to work in excess of a normal shift, (eight hours) for which overtime at double time is not specified.

### **13.2 Double Time**

Double time shall be paid for work done on—

- (a) rostered double shift - being those continuous hours a member is detailed to work as a double shift (i.e. - a total of 16 hours of continuous duty). If a member is required to work a double shift, then double time shall be paid for the whole or part of the second shift, if released from duty early;

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(b) extended shift - being any continuous hours a member is detailed to work in excess of a normal (eight hour) shift if a member is required to work a continuous shift, then the first four (4) hours in excess of eight shall be paid at time and one-half (1 1/2), and those hours in excess of twelve shall be paid at double time; and

(c) rest days and public holidays.

### **13.3 Special Call-in Overtime**

13.3.1 Where a member is called in or required to work overtime within one hour before, or within one hour after, his normal duty, he shall be paid the appropriate overtime for the overtime so worked.

13.3.2 Where a member is called in to work overtime more than one hour before, or more than one hour after, his normal duty, he shall be paid the appropriate overtime for the overtime so worked or four (4) hours overtime, whichever is the greater.

### **13.4 Work Outside Normal Duty Time (Special Call-In)**

If a member is required to attend more than one hour before or after the normal duty time, e.g., for an official meeting, overtime will be paid at the appropriate premium rate for the hours attended or for four (4) hours at normal time, whichever is greater. If a member is required to attend for duty or an official meeting on a rest day, the member will receive a minimum of four (4) hours pay at the appropriate premium rate.

### **13.5 Public Holidays**

13.5.1 Where a member is required to work on a rest day or additional rostered rest day which falls on a public holiday, he will receive double time for the day worked (8 hours minimum worked), plus a further eight (8) hours paid at normal time as payment for the loss of a rest day or public holiday.

13.5.2 Where a member who was scheduled to work on a public holiday received eight (8) or more days notice of the fact that he or she was not required to work, then that officer will receive regular pay for the public holiday and no overtime is incurred.

13.5.3 Where an officer who was scheduled to work on a public holiday received less than eight (8) days notice of them not required to work, then the officer will receive their regular pay with an additional payment equal to their roster shift.

### **13.6 Overtime Rates for Acting Ranks**

13.6.1 Members working in acting ranks for periods for which they would receive acting pay will also be compensated for overtime at the rate pertinent to the rank in which they are performing the duty (up to the rank of Inspector).

13.6.2 The same provisions will also apply to extra duty.

### **14. REFRESHMENT BREAK**

14.1 Where a member works either a continuous shift or a split shift without a refreshment break, the member shall be paid for a lost refreshment hour at the rate of time and one half.

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- 14.2 On any duty where a minimum of five hours is worked, members will be entitled to a refreshment break of 30 minutes.
- 14.3 When a period between five and eight hours is worked, the member will be entitled to a 1-hour refreshment break.
- 14.4 In cases where more than 8 hours are worked, members will be entitled to a 30 minute refreshment break for every 4 hours worked.
- 14.5 Where a member works either a continuous shift or a split shift without a refreshment break, the member shall be paid for a lost refreshment break at the rate of time and one half.

### **15. LONG SERVICE RANK STEP**

- 15.1. A Police Constable who does not take or takes and fails to pass the Sergeant's examination will progress to PA Step 10 and after then completing twelve (12) years of continuous service as a Police Constable in the Bermuda Police Service, will progress to PA Step 11.
- 15.2 A Police Constable who takes and passes the Law Part without being promoted to the rank of Sergeant will progress to rank Step 11 provided he has completed one (1) year on PA Step 10. The effective date of progress to Step 11 will be the first of the month following the passing of the examination.
- 15.3 A Sergeant will progress to PA Step 15 by annual increments and will progress to rank Step 16 after fifteen (15) years service.
- 15.4 A Sergeant who takes and passes the Inspector's examination without being promoted to the rank of Inspector will progress to rank Step 16, provided he has completed one (1) year on PA Step 12. The effective date of progress to Step 16 will be the first of the month following the passing of the examination.
- 15.5 The qualification required for the Long Service Rank Step for constables and Sergeants will be passing the Law Part of the promotion system.

### **16. LEAVE AND TERMINAL PAYMENTS**

#### **16.1 Sick Leave**

- 16.1.1 The intent of sick leave is to ensure that members are provided with professional health care, and are able to return to work fit for duty as soon as possible.
- 16.1.2 The granting of sick leave will be made following the advice of the Government Medical Officer or the member's personal physician.
- 16.1.3 Where an Officer's personal physician has certified more than 20 days sick leave in a calendar year, the Government Medical Officer may require, upon written notice to the officer, a consultation with the officer's physician.
- 16.1.4 In cases of serious illness, the prognosis of full recovery will determine the options available to the COP. These options include extending the sick leave period or convening a Medical Review Board. With the written consent of the member, the COP may seek the opinion of the Government Medical Officer in determining these options.
- 16.1.5 Annual leave will no longer be applied to absence caused by certified sickness.

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- 16.1.6 If a member is unable to attend work due to sickness, he will be permitted eight (8) uncertified sick days in any calendar year. Members will be allowed to use two (2) consecutive uncertified sick days but on the third day of sickness a certificate for all sick leave must be produced.
- 16.1.7 Periods of sick leave shall be included in computing the period of service in respect of which leave is due. Sick leave shall not be granted outside Bermuda without the authority of the Commissioner of Police.
- 16.1.8 No member may return to duty before the expiration of sick or maternity leave without certification by their personal physician or the Government Medical Officer.

### **16.2 Compassionate leave**

- 16.2.1 The COP may grant compassionate leave not exceeding 30 days.
- 16.2.2 Such leave shall be with pay and will apply to circumstances related to the immediate family to include the member's spouse, significant other, children, mother, father, brother, sister, and grandparents.

### **16.3 Bereavement Leave**

Upon receipt of a request, leave of absence of up to three (3) days will be granted for local funerals and up to five (5) days for overseas funerals shall be granted by the Commissioner of Police in the case of death of a grandparent, parent, foster parent, spouse, brother, sister, child, parent-in-law, and any other person who at the time of death is a blood relation. Such leave will not affect the member's annual leave entitlement.

### **16.4 Family Related Emergency Leave**

- 16.4.1 Family Related Emergency Leave (FREL) with pay shall be granted to a maximum of twenty (20) days per year.
- 16.4.2 Such leave is to assist in medical, dental or related treatment or care for a spouse, child, dependent family member, including urgent domestic stress. Where required, consideration may be given to allow a member to assist another member in these circumstances. Where appropriate, documentation will be produced in circumstances where a member exceeds six (6) days FREL.
- 16.4.3 Divisional Commanders may grant such family related emergency leave and will maintain a record, which will be submitted monthly to the Manager of Finance and Administration.
- 16.4.4 In addition, the COP may grant additional family related emergency leave at his discretion under special circumstances.

### **16.5 Maternity Leave**

Pregnant members shall, on application to the Commissioner of Police, be granted fifteen (15) weeks maternity leave with full pay and an additional three (3) weeks without pay, provided that—

- (a) the officer presents to the Commissioner of Police at least three (3) months before the expected date of delivery, a certificate from a medical practitioner showing the expected date of delivery;



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- (b) the member has completed at least twelve (12) months continuous service at the date the baby is born;
- (c) the member is obliged to return to duty for a period of at least three (3) months following the completion of her maternity leave;
- (d) maternity leave will be deemed to commence on the date of delivery or sooner if the member voluntarily elects to finish work prior to the date of delivery;
- (e) if the member is absent from work owing to illness prior to the commencement of maternity leave, this leave will be treated as sick leave within the member's annual sick leave entitlement;
- (f) a pregnant woman may work up to the date of delivery unless the attending physician advises otherwise, in which case leave prior to the date of delivery will be considered as sick leave entitlement;
- (g) public holidays occurring during the period of maternity leave shall not reckon against entitlement to paid maternity leave;
- (h) when returning to work from maternity leave the member must present a medical certificate from a registered medical practitioner stating that she is fit to return to work;
- (i) paid maternity leave in full or in part, upon presentation of a medical certificate, in the event of a member having a stillbirth shall be at the discretion of the Commissioner of Police;
- (j) in the event that a pregnant member miscarries after the Commissioner of Police has been notified of the pregnancy; this will be considered as sick leave;
- (k) if the member, for any reason, elects not to return to work for at least three (3) months after maternity leave, or only works a portion of the compulsory three (3) months, then the Commissioner of Police will consider the circumstances of the case and shall exercise his discretion and determine whether the member concerned shall refund any or all moneys paid. Decisions made in this regard by the Commissioner of Police will not be considered to have the effect of setting a precedent;
- (l) annual leave entitlement may be added to the maternity leave entitlement with the approval of the Commissioner of Police;
- (m) further periods of unpaid leave may be granted at the discretion of the Commissioner of Police upon application explaining the circumstances that exist concerning either the mother or child and supported by a medical certificate. Decisions made in this regard by the Commissioner of Police will not be considered to have the effect of setting a precedent.

### **16.6 Paternity Leave**

- 16.6.1 After a child is born, (up to one (1) year of age), the father shall be permitted paternity leave of ten (10) working days with full pay to care for the partner and child.

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16.6.2 This leave will not require the production of a medical certificate. However, the member must inform the Commissioner of Police by way of an A45, of the expected date of delivery at least two months prior to the date of commencing the paternity leave.

### **16.7 Adoption Leave**

In case of adopting a child, the primary caregiver shall be granted leave under the equivalent terms of paragraph 16.5. Such leave begins on the day the new born or infant (up to 1 year of age) is taken home by the parents. The secondary caregiver shall be granted leave under the equivalent terms of paragraph 16.6.

### **16.8 Special Leave With Pay for International Meetings, etc.**

16.8.1 At the discretion of the COP and dependent on the exigencies of the Service, any police officer may be granted special leave with full pay for the purpose of taking part in international meetings of recognised philanthropic organisations, or in sporting events of international significance, or those in which Bermuda is represented.

16.8.2 Such leave shall not exceed the number of days required for the actual event and for travelling to and from the place arranged for the event.

### **16.9 Educational Leave**

16.9.1 At the discretion of the COP and depending on the exigencies of the Service, members may be granted educational leave without pay up to 6 months.

16.9.2 The member applying for educational leave will enter into a contract to agree to the following conditions—

- (a) that they will return to employment within the Service, and commit to complete at least 1 year service from the date of re-entry;
- (b) return to duty at the same agreed and rank as that held prior to the educational leave;
- (c) the member may be required, on re-entry to the Service, to undergo training to certificate levels required in the Service;
- (d) all seniority will be suspended during the period of educational leave;
- (e) all employee and employer contributions to pension and other supplementary benefits will be paid by the applicant.

16.9.3 The eligibility criteria for educational leave shall be as follows—

- (a) the applicant's performance appraisals must be up to date and must reflect an overall satisfactory grade;
- (b) contract officers with more than 3 years of service with the BPS;
- (c) non-contract officers who have successfully completed their probationary period.

### **16.10 Pre-Retirement Leave**

16.10.1 The following pre-retirement leave policy came into effect on 1 January 1966. This is in addition to any accumulated annual leave—

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- |     |                                      |          |
|-----|--------------------------------------|----------|
| (a) | Less than 10 years completed service | NIL      |
| (b) | 10 -14 years completed service       | 4 weeks  |
| (c) | 15 -19 years completed service       | 6 weeks  |
| (d) | 20 -24 years completed service       | 8 weeks  |
| (e) | 25 -29 years completed service       | 10 weeks |
| (f) | 30 years or over completed service   | 12 weeks |
- 16.10.2 After taking into account any accumulated annual leave or other leave entitlements taken by the member prior to his last day of service, pre-retirement leave will be paid not later than two weeks after the member's last day of service.
- 16.10.3 The retiring officer will also continue to receive all benefits including, but not limited to, health insurance until his last day of service.
- 16.11 Annual Leave**
- 16.11.1 Annual leave will no longer be tied to the date of engagement but will be tied to the calendar year (1st January to 31st December).
- 16.11.2 Annual leave can be taken on a half-shift basis, and the number of times should be unlimited with a minimum of half of a shift.
- 16.11.3 If a member produces a sick certificate for a period of illness whilst on annual leave, then the member shall be credited the amount of such certified sick days towards their Annual Leave record.
- 16.11.4 Those members who, prior to this agreement, have more than 36 days of accumulated annual leave will be grand-fathered. Managers and supervisors will encourage those individuals who fall within this category to meet the requirements of this policy.
- 16.12 Cancellation of or Recall from Annual Leave**
- 16.12.1 When annual leave, whether local or foreign, is cancelled, reimbursement of documented expenses relating to the cancellation of the annual leave for the member will be paid for the immediate family, to include the member, and the member's spouse, children and dependants.
- 16.12.2 Flexibility and discretion must be exercised by Divisional Commanders to enable the member to re-schedule annual leave as soon as possible and practicable.
- 16.12.3 A member may be recalled from annual leave, whether local or foreign, to attend to police business by written notice of an officer of the rank of Superintendent or higher.

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- 16.12.4 On the written notification from a Superintendent or above, a member may be recalled from annual leave to attend to police business. That member shall be paid 24 hours for each of the first two days of recall to duty and 16 hours for each of the remaining days during their approved annual leave.
- 16.12.5 Where a member has less than their maximum leave entitlement, the member may elect instead to be compensated by way of days credited to his annual leave at the rate set out in paragraph 16.12.4 (8 hours is equivalent to one day's annual leave).
- 16.12.6 A member who has been recalled will not be credited in accordance with paragraph 16.12.4 if, after being officially notified of a set trial date, he proceeded with his annual leave without first advising his supervisor or BPS case officer.

### **16.13 Leave Scales**

- 16.13.1 Annual leave entitlements will be based on time served rather than rank, it excludes rest days and public holidays and the framework will be as follows—
- |     |                   |   |         |
|-----|-------------------|---|---------|
| (a) | Up to 10 years    | - | 24 days |
| (b) | 10 - 15 years     | - | 26 days |
| (c) | 15 - 20 years     | - | 27 days |
| (d) | 20 - 25 years     | - | 28 days |
| (e) | 25 years and over | - | 30 days |
- 16.13.2 This framework will apply to all ranks represented by the BPA and any officer currently receiving higher levels of leave will continue at that level.

### **16.14 Mental Health Leave**

- 16.14.1 A member is entitled to mental health leave relating to mental health problems, including stress.
- 16.14.2 A member must provide his supervisor with a certificate signed by a registered medical practitioner setting out the period for which he requires mental health leave.
- 16.14.3 A consultation may be required between the Member's medical practitioner and the Government Medical Officer for a period of mental health exceeding seven days.
- 16.14.4 Screening and a certificate signed by a registered psychiatrist will be required for mental health leave exceeding fourteen days.
- 16.14.5 Any recommendations regarding whether psychiatric treatment, any psychological or other counselling, and the making of referrals is to be made by a registered psychiatrist.
- 16.14.6 Where mental health leave is in excess of fourteen days, the member must provide his supervisor with a certificate signed by a registered psychiatrist setting out a date when the member will be fit to return to duty.

## **17. CAREER BREAK**

### **17.1 Introduction**

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- 17.1.1 A career break can be offered for professional or personal development purposes or for domestic considerations.
- 17.1.2 "Career break" is defined as an extended absence from work without pay, for a minimum of six months up to and including a maximum of two years, which guarantees that a member can return to work for the Bermuda Police Service within certain conditions.
- 17.1.3 A person on career break will remain a "member" of the service for all purposes, including being subject to the Police Act and the SSI's of the Service.
- 17.1.4 Members wishing to take a career break must be prepared to support their request with the following information—
  - (a) length of career break being requested;
  - (b) the intended purpose of the career break;
  - (c) the benefit that will accrue to the Service by providing the member with a career break.
- 17.1.5 The Service will agree to a career break subject to, and dependent upon, the current and projected human resources circumstances prevailing at the time of the member's application for a career break.
- 17.1.6 Due to the emergent circumstances in the Bermuda Police Service, and a rapidly changing operational environment, the maximum career break that can be considered is for two years. Career breaks in excess of this would jeopardize members' ability to qualify for re-entry into the Service.

### **17.2 Career Break Rules and Regulations**

The applicant will agree to the following—

- (a) in return for a career break the member will guarantee to return to employment with the Service and to remain in employment with the Service for at least two years from the date of re-entry;
- (b) the member will, upon completion of the career break, return to duty at the same grade and rank as that held at the beginning of the career break;
- (c) the member may be required on re-entry to the Service to immediately undertake training to certification levels required in the Service at the time of re-entry;
- (d) all seniority will be suspended from the date of the beginning of the career break until the day of returning to duty;
- (e) the employer's contributions payments to pension and other supplementary benefits will be suspended during the period of the career break;
- (f) the member will enter into a contract in writing that will be signed by the applicant at the commencement of the career break period;
- (g) during the period of a career break, members will not qualify for promotion, pension or salary and pay increments. No allowances will be payable during the period of the career break;

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- (h) no pension payments will be made by the employer on behalf of the employee during the period of the career break. The member will pay the existing Sun Life Group Insurance Plan costs at his own expense during the period of the career break;
- (i) three (3) months prior to the expected date of return the officer must contact the Commissioner to arrange notice of return date and to arrange a posting;
- (j) members on career break wishing to return to work earlier than the agreed date in their contract will normally be expected to give three (3) months notice. However, if this is likely to cause undue hardship, consideration will be given to arranging an immediate return to work;
- (k) members using their career break for educational or other developmental purposes and having a holiday period, may request a suspension of the career break in order to work in the Service during holidays. The Commissioner of Police will consider such requests in the light of existing human resource requirements at the time of request.

### **17.3 Eligibility**

All members, from Constable to Chief Inspector inclusive are eligible to apply for a career break, provided that—

- (a) no member under probation in any rank is eligible for a career break while in the probationary period;
- (b) overseas police officers on three-year non-renewable contracts are not eligible for a career break;
- (c) in the case of a Bermudian police officer, he must have completed at least three (3) years of continuous service;
- (d) in the case of a non-Bermudian police officer, he will be eligible for a career break if deemed to be permanently employed and pensionable;
- (e) the member applying for a career break is not under discipline or pending disciplinary proceedings at the time of the application for the career break;
- (f) the member has attained a minimum performance appraisal rating of “satisfactory” in the last two rating periods;
- (g) the application for the career break must be submitted through the member’s Divisional Commander, who must indicate support or non-support of the application.

### **17.4 Applications**

- 17.4.1 Applications detailing the reasons for the career break and its proposed duration are to be submitted on a career break application form.
- 17.4.2 The career break application form will be submitted to the responsible Divisional Officer not less than three months prior to the requested date of commencement of the career break.

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- 17.4.3 Divisional Commanders will interview applicants for career breaks and will add their personal recommendations with respect to the application prior to forwarding applications to the Human Resource Manager. Divisional Commanders will satisfy themselves that the member is committed to returning to the Service upon completion of the career break and that the stated rationale for the career break is valid and reliable.
- 17.4.4 The Human Resource Manager will forward all applications, along with pertinent support materials, to the Commissioner of Police for consideration and approval.
- 17.4.5 Such pertinent support materials will include the member's sick record, outstanding complaints, details of court dates, and any other information, which may assist in determining the merit of the application.
- 17.4.6 The Commissioner may approve career breaks up to two years duration by exercising delegated powers as approved by His Excellency, the Governor.
- 17.4.7 Applicants who are approved will be notified as soon as possible after their application has been processed. Those requiring or wishing an early notification of approval will submit their applications in such timely manner as to support an earlier decision of their eligibility.
- 17.4.8 If the application is denied, the applicant will be provided with the reason for the refusal of the career break.

### **17.5 Termination of Career Break**

- 17.5.1 Applicants can terminate the career break at any time. The request to do so will be submitted to the Human Resource Manager.
- 17.5.2 The Service can suspend or terminate a career break at any time for emergency operational needs of the Service, but must provide a minimum of three months notice to the member on career break. Every effort will be made not to suspend a career break contract once it has been approved.

### **18. PENSIONS**

Police pensions shall be awarded in accordance with legislation governing the award of pensions to public servants.

### **19. PROMOTION**

- 19.1 Promotions are made on merit. There are opportunities for members of the right calibre to be advanced eventually to the higher (gazetted) ranks.
- 19.2 The Commissioner of Police will seek the input of the Bermuda Police Association when any changes to the promotion process policy for the ranks of Chief Inspector and below is under consideration.
- 19.3 The Commissioner of Police will permit a Bermuda Police Association "observer" position at the interview stage of the promotion process for the ranks of Chief Inspector and below.

### **20. POLICE RECREATION CLUB**

All members shall join the Police Recreation Club and shall renew their membership annually.

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### **21. POLICE ASSOCIATION WORK**

#### **21.1 Administrative Work**

- 21.1.1 Subject to the approval of the COP, the BPA will be allowed to designate a member of the Executive Committee to carry out the administrative responsibilities of the BPA on a full time basis where the exigencies of the Service permit.
- 21.1.2 In addition, subject to the approval of the COP, members of the BPA will be allowed service time to carry out administrative duties associated with BPA work.

#### **21.2 Training**

Subject to the approval of the COP, delegations of the BPA will be permitted to attend training courses, seminars and conferences locally or overseas, that are relevant to the nature of the BPA's representation. Such leave will be given as service leave.

### **22. HUMAN RESOURCE ADMINISTRATION**

#### **22.1 Personal Files**

Members will be allowed, on a request to the Career Development Officer, to see all of their personal files. Any issues or matters that are contained in their files that the member wishes to contend can be addressed at this time.

#### **22.2 Personal File System**

A complete review of the BPS Records Management System as it relates to personnel files will be carried out. Included in the review will be the design of a form to capture all key data on Police Officers' postings, training, transfers, marital status, education, skills etc. This form will be used to assist management in succession planning and other human resource processes.

#### **22.3 Performance Log**

- 22.3.1 A performance log form has been developed to document positive and negative performance. The document is designed, as a tool to provide feedback between the supervisor and the subordinate in regards to performance issues.
- 22.3.2 The document will be prepared in triplicate; the Divisional Commander will retain the original, and copies will be provided for the supervisor and the subordinate.
- 22.3.3 The document must be presented to the subordinate as soon as practicable after the incident that gave rise to the positive or negative report.
- 22.3.4 In the case of a negative report, the subordinate should be given the opportunity through training, coaching and counselling to improve or remedy the deficiency or deficiencies.
- 22.3.5 The performance log may be used at appraisal time but no negative report will be used unless it can be demonstrated that the incident that gave rise to the negative behaviour has not been corrected. Positive incidents may be reported on appraisals.

#### **22.4 Succession Planning Form**



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The BPS will introduce a succession planning form, as well as policies and procedures to be used when Department or Unit vacancies occur.

### **22.5 Career Development Interviews**

- 22.5.1 The Career Development Officer will conduct career development interviews. These will be held at least once every three years or more often, as circumstances dictate. They will also be held immediately prior to a transfer or on being promoted.
- 22.5.2 All persons leaving the BPS will be afforded an exit interview with the Career Development Officer.

### **22.6 Child Care Services**

A bi-partisan committee (BPA/BPS) shall be established to determine the need for and the feasibility of establishing or providing a childcare service for the Bermuda Police Service.

### **22.7 Pre-Retirement Workshops**

The Bermuda Police Service will arrange for seminars on “retirement” for members and will publish in General Orders the dates and times of pre-retirement workshops. Members will be invited to make application to attend the workshops. The workshops will be held at least twice during any calendar year.

### **22.8 Long Service Award**

- 22.8.1 A long service award will be implemented. The framework for this award will be as follows—

<u>Service</u>	<u>Award</u>
	\$
6 years	600
12 years	1,200
18 years	1,800
24 years	2,400
30 years	3,000

- 22.8.2 The awards will be granted once a year.
- 22.8.3 The first awards were granted in calendar year 2000.
- 22.8.4 Eligible candidates must have attained the exact required years of uninterrupted service, in accordance with the foregoing framework, in the immediately preceding calendar year (for example, calendar year 2001 would be the attainment year for awards granted in calendar year 2002). To receive the award, the eligible candidates must be in service by the time the award is actually given.
- 22.8.5 For the first year of the awards only (Calendar year 2000 awards) those candidates who are otherwise eligible but who have achieved in excess of 30 years of service, will be eligible for the 30-year award.

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- 22.8.6 Awards will not be cumulative. If a person is eligible for a 30-year award, he will receive only the dollar award for that category, not the sum of the dollar awards of all categories.
- 22.8.7 The existing framework will be subject to review every five years. The next review will occur in calendar year 2004.
- 22.8.8 If a merit award scheme is implemented, the long-service award scheme will be terminated.
- 22.8.9 The awards should be given in a manner and setting which will promote recognition and appreciation of the eligible candidates. The awards should be made to the eligible candidates within the first six months of the relevant award year.
- 22.8.10 The anniversary date upon which a member joined the Service will be used to calculate the award.
- 22.8.11 For the purposes of this award, Cadet service will be recognised from the time a member begins making superannuation payments and is a full member of the pension programme.

### **22.9 Attendance Record**

The Bermuda Police will recognise perfect attendance at work with a certificate, publication of names in General Orders and other internal publications, and an awards ceremony to be held on an annual basis. Perfect attendance will not be prejudiced by absence due to a member sustaining injury due to an on-duty accident or incident.

### **22.10 Payment for Poor Working Conditions**

The Bermuda Police Service and the Bermuda Police Association entered into an agreement to co-operatively review the physical conditions of the estate of the BPS with the assistance of the Bermuda Department of Health.

### **22.11 Late Payment of Overtime and Salaries**

A Letter of Understanding was established between the BPS and the BPA to overcome administrative problems experienced in paying overtime and salary claims on time.

### **22.12 Shift Schedules**

The Bermuda Police Service is pursuing a strategic plan for future operations and organisation that includes new policing strategies, as well as more effective manpower deployment. A manpower deployment review will include new approaches to shift scheduling, which will have an effect in the future on many items in the COSO, including hours of work, shift premiums, ARD's and the like.

## **23. HARASSMENT POLICY**

- 23.1 The Bermuda Police Service is committed to creating a work environment in which all individuals are treated with dignity and respect. Each employee has the right to work in an environment that is free from harassment and intimidation. Harassment in the workplace is a form of discrimination and will not be tolerated.

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- 23.2 The COP and the BPA agreed that a review of the current Harassment Policy is required and that the Policy will be developed at the earliest possible opportunity. A new feature, which will be included in any revision to the current Harassment Policy, is that a training or education component will be included prior to considering disciplinary action against the alleged offender.

### **24. THE GRIEVANCE POLICY**

#### **24.1 The Objective of the Grievance Policy**

- 24.1.1 The objective of the Grievance Policy of the Bermuda Police Service is to allow an avenue of redress for those members of the Service feeling aggrieved by any decision, act or omission undertaken during the administration of the affairs of the Service, and for which no other process for redress is provided or has proven successful.
- 24.1.2 Any member of the BPS is entitled to present a grievance in writing, on the proper grievance form, at each of the levels identified in the grievance process, and will be assured that their grievance will be processed and dealt with expeditiously.
- 24.1.3 The purpose of a grievance process is to improve communications between employees in the Bermuda Police Service with respect to problems that may arise in the workplace.
- 24.1.4 The process for the handling of grievances in the Bermuda Police Service is based on the twin concepts of prevention and early intervention. The policy, and its procedures, includes several provisions to allow for early and continuing discussions of problems in order to resolve disputes at the lowest level of the organisation and as informally as possible.
- 24.1.5 Informal approaches are ones in which employees are encouraged to talk to each other about problems and differences before they turn into disputes, or into grounds for the submission of a formal grievance. Direct, early and informal face-to-face discussions between the parties are recommended as the first and principal method of dispute resolution.

#### **24.2 Problem-Solving Before Applying for the Grievance Process**

- 24.2.1 At any stage in the following process, the member may request the assistance of the Bermuda Police Association or another member. A representative may be assigned to assist the member during any or all steps in the process.
- 24.2.2 When in the normal course of operations and administration of the BPS a problem with respect to an employment-related matter should arise; it should be presented to the supervisor of the unit or department to which the member belongs. This could be administrative (e.g. an overtime claim) or an operational matter. The matter to be discussed should initially be presented verbally by the member and dealt with verbally by the supervisor.
- 24.2.3 If the supervisor is involved in the problem or dispute, the member who is aggrieved may then go to the next higher supervisor, a representative of the BPA, or to the Human Resources Manager (HRM).

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- 24.2.4 If the supervisor understands the issue that exists, and that it is between two or more people, he may personally decide to bring them together to begin a face-to-face discussion in an attempt to resolve the problem or dispute.
- 24.2.5 If the supervisor does not feel capable of dealing with the issue, or the persons involved, he may ask for the assistance of a representative of the BPA, or the HRM.
- 24.2.6 In the event the supervisor is unable or unwilling to resolve the problem or dispute at the face-to-face level, the aggrieved member is then entitled to submit a complaint, in writing, to the aggrieved member's Divisional Commander or Department Head. It shall then be dealt with expeditiously, and in a manner in keeping with the intent of the process identified above i.e. the informal route prior to initiating the grievance process.
- 24.2.7 The Divisional Commander or Department Head, after reviewing the written complaint in detail, shall provide the member who initiated the complaint with a written response providing resolution of the complaint, or a reason why the complaint cannot be resolved at that time. This will be done within seven (7) days of receiving the written complaint.
- 24.2.8 If, at the end of seven (7) days after the submission of the written complaint to the Divisional Commander or Department Head, a written response to the matter has not been provided, the aggrieved member shall submit a grievance on a grievance form to the HRM.
- 24.2.9 Where a written response is provided, the aggrieved member will review the written response of the Divisional Commander or Department Head, and may request an interview for verbal explanation of the decision. If at the end of this interview, the aggrieved member still remains convinced of the grounds for the complaint, he may request the assistance of the BPA. See paragraph 24.2.1.
- 24.2.10 The aggrieved member has seven (7) days from receipt of the written response of the Divisional Commander or OIC of the Department in which to submit a formal grievance on a grievance form.
- 24.2.11 The aggrieved member may also wish to consider using the Alternative Dispute Resolution process as a means of resolving the dispute or problem prior to invoking the formal grievance process.
- 24.3 Alternative Dispute Resolution (ADR)**
- 24.3.1 The ADR process allows for a mutually agreed-upon third party to assist in the process of identifying problems and solutions.
- 24.3.2 The ADR process is designed to bring people face-to-face to resolve issues at the lowest possible level. The ADR process promotes an informal approach in which employees are encouraged to talk to each other face to face about problems as the best way of dealing with disputes.
- 24.3.3 The simplicity and speed with which the ADR process can be put in place to solve workplace problems is also expected to bring some degree of relief to the more extended and formal grievance and discipline mechanisms in the Service, thereby improving morale in the workplace.

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- 24.3.4 It is expected that the process will be broad and flexible, allowing every issue brought forward to be examined for appropriate, suitable and even innovative solutions that can be made agreeable and acceptable to both parties.
- 24.3.5 While lessons learned in the ADR process may eventually lead to modification of the language of the labour contract, it is not expected that the ADR process will be used directly to solve problems that are based on more complex interpretations of the rights and responsibilities implicit in the labour contract.

### **24.4 Access to the ADR Process**

- 24.4.1 Upon receiving a completed grievance form, the HRM will interview the employee to determine if the employee understands the ADR process and wishes to use it to solve the current problem. The employee may wish to have a representative of the BPA present for assistance during this interview. The HRM will also interview the other party to the dispute in order to determine if both parties are willing to enter into an ADR.
- 24.4.2 If both parties agree to an ADR, the HRM will then bring the two parties together through the use of a third party or “mediator”, who is acceptable to both parties, who will then carry out the ADR. Whether done by a third party or the HRM, the ADR process must be completed within seven (7) days from the receipt of the grievance form in the HRM’s office.

### **24.5 Conclusion to the ADR**

- 24.5.1 After seven days, if the problem can be resolved to the agreement of both parties through the use of a third party intervention, then the resolution will be brought to the attention of the HRM for documentation and declaration through administrative channels.
- 24.5.2 If there is resolution as a result of the ADR process, the employee will withdraw the grievance in writing at this time.
- 24.5.3 If the problem cannot be suitably and appropriately resolved using ADR, the HRM will automatically begin the next step of the grievance process by requesting the aggrieved person submit a formal grievance on the prescribed form if not already done. The HRM will also recommend to the D/COP that a Grievance Advisory Board be set up to deal with the grievance within seven (7) days of the conclusion of the ADR process.

### **24.6 The Grievance Process**

- 24.6.1 The grievance process allows for the formal presentation and recording of documentation and argumentation related to the grievance of an employee of the Service.
- 24.6.2 It should begin with the written response of the Divisional Commander or the Department Head. It will end when all of the levels included in the process have been exhausted or when the aggrieved member no longer wishes any further action.
- 24.6.3 The intention of the grievance process is to ensure due process of law in hearing the grievance and dealing with it in a manner that will achieve the most suitable resolution to the issue for both the Service and the member, in a timely manner.

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### **24.7 Grievance Policy**

The existing Grievance Policy shall be replaced by a new policy once agreed by the Bermuda Police Association and the Bermuda Police Service.

### **24.8 What is a Grievance?**

Any member of the BPS may submit a grievance (or documented complaint) with respect to any employment-related matter on the basis of—

- (a) error of process, policy or procedure;
- (b) error of fact;
- (c) perceived bias or prejudice, or both.

### **24.9 Who Can File a Grievance?**

24.9.1 Any member of the Service who is aggrieved by any decision, act or omission in the administration of the affairs of the Service in respect of which no other process for redress is provided can file a grievance.

24.9.2 The aggrieved person must present the grievance in writing at each of the levels, up to and including the final level in the grievance process provided by this policy.

### **24.10 Administration of a Grievance**

24.10.1 The HRM will ensure that grievance forms are available to all Divisional Commanders and to the BPA. The HRM will record, report, advise and supervise the administration of a grievance from its initiation until its conclusion.

24.10.2 The HRM may assist in solving problems or disputes in the Service, but will not make decisions with respect to grievances in the course of the formal grievance process.

24.10.3 All “days” referred to in the grievance process are “calendar” days and include weekends and public holidays.

### **24.11 Submitting a Grievance**

24.11.1 A grievance will be submitted on a prescribed grievance form and sent to the Human Resources Manager within the prescribed time. The Form will ensure a clear statement of the circumstances of the grievance and the reason why the member is aggrieved and the resolution he is seeking.

24.11.2 The aggrieved member may wish to request the assistance of the BPA at any time in the grievance process, but especially, in preparing and submitting the grievance form.

24.11.3 Any member presenting a grievance shall be granted access to such written or documentary information under the control of the Service and relevant to the grievance as the member reasonably requires to properly present his grievance.

24.11.4 Where more than one employee is entitled to present a grievance, that grievance may be presented in respect of more than one of the employees, if they signify their concurrence in the grievance by signing it.

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- 24.11.5 No employee shall be disciplined or otherwise penalised in relation to employment or any term of employment in the Service for exercising the right under this policy to present a grievance.
- 24.11.6 As soon as possible after the presentation and consideration of a grievance at any level in the grievance process, the person constituting the level shall render a decision in writing as to the disposition of the grievance, including reasons for the decision. The person constituting the level will also serve the aggrieved person with a copy of the decision.
- 24.11.7 A grievance may be withdrawn at any time by submitting a request to do so in writing to the HRM.

### **24.12 The Grievance Advisory Board**

- 24.12.1 A Grievance Advisory Board (GAB) is a panel made up of representatives from Management and the BPA who will review the merits of a grievance submitted in accordance with the policy.
- 24.12.2 A GAB shall consist of three members. One member will be identified by the HRM, one will be recommended by the BPA, and one member recommended by the D/COP. The member recommended by the D/COP will be an officer in the rank of Chief Inspector or higher, and will chair the GAB.
- 24.12.3 Where a GAB is convened, the aggrieved member presenting the grievance shall be notified in writing of the names of the members of the GAB
- 24.12.4 Within three (3) days after receiving the notification referred to in 25.11.3, the aggrieved member presenting the grievance may submit in writing to the HRM an objection to the appointment of any member of the GAB, stating the reasons for the objection.
- 24.12.5 The HRM may dispose of an objection within three (3) days by—
  - (a) dismissing the objection, giving reasons for so doing, and confirming the appointment of the member whose appointment to the GAB was the subject of the objection; or
  - (b) allowing the objection and appointing another member in substitution for the member whose appointment to the GAB was the subject of the objection.
- 24.12.6 All three members of the GAB must be present for all hearings of the GAB. If all three members are not able to be present, the GAB will be postponed and the chairperson of the GAB will notify the HRM in writing of the reason for the postponement. The HRM will advise the aggrieved of the postponement and its reason. Only in exceptional cases will the GAB be postponed.
- 24.12.7 A GAB will hold hearings with respect to the grievance no later than seven (7) days after all parties have agreed to members of the Board. Hearings will be held “in camera”. It is expected that normally only one day will be required to hear a grievance.
- 24.12.8 Only written submissions will be accepted by the GAB.

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24.12.9 After completing its hearings, the GAB has a further seven (7) days for deliberation of the matter, and the submission to the HRM of a written report on the GAB's findings, conclusions and recommendations.

### **24.13 Decisions of the GAB**

24.13.1 A GAB may consider such matters as are necessary to enable it to make its findings and recommendations with respect to the grievance, including any correspondence related to the subject grievance.

24.13.2 A GAB shall be limited to a consideration of—

- (a) any error of process, policies or procedures;
- (b) any error of fact;
- (c) perceived bias or prejudice, or both.

24.13.3 Upon receiving the written decision of the GAB, the aggrieved member having presented the grievance may choose to withdraw the grievance by giving notice in writing to that effect.

24.13.4 In the event the aggrieved member disagrees with the recommendations of the GAB and he wishes to pursue the grievance further, then the HRM must be notified in writing, within seven (7) days of receiving the written decision of the GAB. The aggrieved person should identify the reasons for the objections to the conclusions and recommendations of the GAB.

### **24.14 Grievance Procedure - Level I**

24.14.1 Upon receiving the written request from the aggrieved to continue the grievance procedure, the HRM shall forward the request, and all documentation related to the grievance to the Level I adjudicator (D/COP) for his review and adjudication.

24.14.2 The D/COP may call any member of the GAB, or any party that he feels may assist him to clarify issues in his review of the grievance.

24.14.3 The D/COP may call any member of the GAB, or any party that he feels may assist him to clarify issues in his review of the grievance.

24.14.4 After receiving the written decision and reviewing the adjudication of the D/COP, the aggrieved member has seven (7) days in which to make a written appeal to the Level II adjudicator (COP) against the decision made by the Level I adjudicator (D/COP). The appeal will also include the reason why the aggrieved person is appealing the Level I decision.

### **24.15 Grievance Procedure - Level II**

24.15.1 The written appeal, and the record of the grievance, including the GAB Report, is then passed to the COP who will review the grievance.

24.15.2 The COP has seven (7) days in which to determine any errors in the process or to decide if there are grounds to disagree with the decisions rendered to that date. The COP will provide his final decision with respect to the grievance in writing to the HRM, who will provide it to the aggrieved person and the BPA.

### **24.16 Grievance Procedure - Level III**



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- 24.16.1 In the event that either the person filing the grievance or the BPA is still dissatisfied with the conclusions of the Grievance Procedure Level II, one more level is possible under certain conditions.
- 24.16.2 The last level may be utilised in those unresolved problems respecting matters relating to this Order. Such matters shall be referred in writing to the Permanent Police Tribunal for resolution. Only the BPA shall make such a request.
- 24.16.3 An appeal to Level III will be requested within seven (7) days after written notice of the grievance decision of the COP (Level II).
- 24.16.4 The Permanent Police Tribunal constitutes the final level in the grievance process. The Tribunal's decision in respect of any grievance is final and binding and is not subject to appeal to or review by any court, except in accordance with the Constitution of Bermuda.
- 24.16.5 The Permanent Police Tribunal is not bound to act on any findings or recommendations set out in a report with respect to a grievance, but if the Tribunal does not so act, the Tribunal shall include in the decision on the disposition of the grievance, the reasons for not acting.
- 24.16.6 If new information comes to light which was not part of the initial submission or part of a subsequent appeal to Levels I and II, the Permanent Police Tribunal will provide the Commissioner of Police the opportunity to consider the new information in light of the decision rendered.
- 24.16.7 The Tribunal may rescind or amend the Commissioner's decision in respect of a grievance under this policy on the presentation to the Commissioner of new facts, or where, with respect to the finding of any fact or the interpretation of any law, the Tribunal determines that an error was made in reaching the decision.

### **24.17 Grievance Procedure - Time Limits**

<b><u>Initiating Incident</u></b>	<b><u>Responsibility and Time</u></b>
1. member receives D/ Comdr's letter	member submits Grievance Form - within 7 days
2. ADR agreed by both parties	HRM interviews both parties - 7 days
3. ADR held and unsuccessful	HRM - 7 days
<b>(From Grievance Form submission to end of ADR process - two (2) weeks)</b>	
4. HRM recommends GAB, gets approval, notifies members and convenes—	7 days
(a) GAB members declared	Member's written disagreement - 3 days
(b) GAB members resolved	HRM - 3 days
5. GAB hearing	GAB Chairperson - 7 days

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- (a) GAB Report                      GAB Chairperson - 7 days
- (b) Member                              GAB - 7 days  
    consideration of  
    GAB report

**(From Grievance Form submission to end of GAB process- approximately one (1) month)**

- 6. Level I review and Report      D/COP - 7 days
  - (a) Member                              7 days  
    consideration of  
    Level I Report
- 7. Level II Review and                      COP - 7 days  
    Report
  - (a) Member and BPA                  7 days  
    consideration of  
    Level II Report - BPA  
    request Level III

**(From Grievance Form submission to end of Level I and Level II process - approximately one (1) month)**

- 8. Level III Review and                      Police Tribunal - Indeterminate  
    Report

**25. PUBLIC TRANSPORTATION**

On the production of a warrant card, members are entitled to travel on all forms of public transportation free of charge.

**26. LEGAL AID**

The Government will fund expenses at the rate provided for in the Legal Aid (Scale of Fees) Regulations 1980 in respect of a member who requires legal counsel as a result of a criminal charge arising from the execution of his duties.

**27. DEATH BENEFIT**

27.1 Two years' salary shall be paid to the estate of any officer who dies in the line of duty. This benefit is in addition to the benefit provided in the Public Service Superannuation Act 1981.

27.2 Line of duty means: where an officer dies, without his own fault, as a result from injury—

- (a) in the discharge of his duty; or
- (b) he would not have received the injury unless he had not been known to be an officer.

**28. MEMORANDUM OF UNDERSTANDING – OPERATIONAL EFFICIENCY**

The BPA and the COP are permitted to enter into Memoranda of Understanding (MOU) for the purpose of operational efficiency until such time that matters agreed on are formally negotiated and placed in these Orders. All MOUs shall have an expiry date. Either party may move away from the agreement provided they give three (3) months' notice in writing.

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### **ANNEX I**

(paragraph 1.5.2)

#### **Guidelines for the employment of Temporary Police Officers (TPO's) in the Bermuda Police Service**

##### Definition

A Temporary Police Officer is a trained Bermudian, or non-Bermudian spouse of a Bermudian, former officer hired under specific terms and conditions under a fixed contract of not less than three weeks and not more than four months.

##### Intent

The intent of this policy is for Temporary Officers to assist in non-operational areas during times when the Service is not at full strength. This gives the Commissioner the ability to deploy permanent staff to meet the core policing needs of the Service. Limited terms and conditions will apply generally consistent with Government regulations for the hiring of temporary employees. This procedure is distinct from the re-enlistment policy for full-time police officers.

1. Criteria to be met by BPS and Applicant
  - 1.1 Funds must be available and a Position Identification Number free to be issued by the Personnel Services Department based on vacancies for Police Officers. This programme will be within the approved annual budget.
  - 1.2 The applicant will be a Bermudian, or non-Bermudian spouse of a Bermudian, former Police Officer confirmed as a Constable before leaving the Bermuda Police Service.
  - 1.3 The applicant has received good or better (grade 4 or higher) ratings on the last two appraisals while employed by the Bermuda Police Service and Senior Management supports his employment.
  - 1.4 The applicant will rejoin on Step One for a Constable or PA4. No combined allowance will be paid.
  - 1.5 The applicant is of good character and has current security clearance.
  - 1.6 Postings will be at the discretion of the Commissioner of Police. Depending on the nature of the duty to be assigned, ASP and handcuff certification may be required.
  - 1.7 The applicant understands that the opportunity for temporary employment as a Police Constable is not a right, but a management option based on the exigencies of the Service and the suitability of the applicant.
  - 1.8 The applicant must have been confirmed in post as a Constable and have worked in the Service on a permanent or temporary basis within the past five years before current appointment.
  - 1.9 The applicant will be required to produce a certificate of medical and dental fitness provided at his own expense by a private physician and dentist prior to engagement as a Temporary Police Officer.

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- 1.10 Applicants must take the Police Physical Fitness test and if a pass is not recorded, commit in their own time to attending the Police Circuit Training Programme, or equivalent, until a pass is recorded.
- 1.11 Applications for the post of Temporary Police Officer will be submitted in writing to the Commissioner via the Human Resource Manager.
- 1.12 The selection of candidates will be based on the merit principle using the criteria outlined in paragraphs 1.1 to 1.11 inclusive and in accordance with the exigencies of the Service.
2. The following terms and conditions will be agreed by all TPOs.  
I am pleased to inform you that the Commissioner of Police has approved your appointment as a Temporary Police Officer in the Bermuda Police Service with effect from \_\_\_\_ to \_\_\_\_\_. You are formally offered this appointment subject to the following terms and conditions of service.
- 2.1 Grade and Salary  
The grade for the appointment is at Step One for a Constable or PA4, currently \$ \_\_\_\_\_ per month. This salary will include any increases, which are negotiated between the Bermuda Police Association and the Bermuda Government. Your salary will be paid in arrears at the end of each week upon receipt of confirmation of your attendance. Payment will not be made for sick days.
- 2.2 Hours of Work  
You will be required to work according to the normal hours of duty of police officers in the Bermuda Police Service, which are subject to such shifts and rotations, as directed by the Commissioner of Police, so that they shall equal 160 hours during a 28-day cycle.
- 2.3 Assignment  
You will be assigned to non-operational policing areas such as static points, station duties and will not become involved in any potential court cases.
- 2.4 Uniforms and Equipment  
You will be provided with a uniform that must be returned cleaned and boxed to the Head Storeman on completion of your assignment. All equipment must be returned to Head of Department on completion of assignment.
- 2.5 Period of Assignment  
Your period of assignment will be not less than three weeks and not more than four months.
- 2.6 Swearing In  
You will be sworn in by the Commissioner of Police and issued a warrant card, which will be returned upon completion of assignment.
- 2.7 Leave  
You will not be entitled to leave during your period of temporary employment. However, you will be paid for all public holidays.
- 2.8 Pension

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2.9 Health Insurance

As a Bermuda Government temporary employee you will be provided with basic Government Employees Health Insurance (GEHI) Scheme cover unless you provide written proof that you are insured elsewhere. Temporary Police Officers will not be provided with coverage other than emergency dental treatment.

2.10 Social Insurance

In accordance with the provisions of the Contributory Pensions Act 1970, as a person employed in Bermuda you will be required to pay social insurance contributions at current weekly rates. The Bermuda Government will match your contributions.

2.11 Performance Appraisal

A performance appraisal will be completed at the completion of the employment period.

2.12 Payroll Tax

In accordance with the provisions of Bermuda tax legislation you will be required, as a person employed in Bermuda, to pay a payroll tax at the current percentage of your gross salary.

2.13 Bermuda Police Association (BPA) Membership

You will be a member of the BPA for the period of engagement. Section 3 of the Police Association Regulations will apply.

2.14 Resignation and Discharge

If you wish to break your fixed term contract, you will be required to give two weeks' notice. You may be discharged at any time by the Commissioner if you are unable to carry out your duties to a satisfactory level of competence. One week's notice will be given except in the case of gross misconduct, where no notice is required.

2.15 Please sign below your agreement to the terms and conditions of service as outlined above.

I, \_\_\_\_\_, agree to the terms and conditions of service contained as outlined above.

\_\_\_\_\_

(Signature of Applicant)

\_\_\_\_\_

(Date)

**POLICE (CONDITIONS OF SERVICE) ORDERS 2024**

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**ANNEX II**

<b>RANK</b>	<b>P.A. STEP</b>	<b>P.A. SCALES</b>	<b>ANNUAL</b>	<b>MONTHLY</b>	<b>DAILY/ 365 Days</b>	<b>OVERTIME / 2080 HOURS</b>		
						<b>1.0</b>	<b>1.5</b>	<b>2.0</b>
Cadet	Min.	1	39,742.26	3,311.86	108.88	19.107	28.660	38.214
	1	2	41,133.36	3,427.78	112.69	19.776	29.663	39.551
	2	3	42,573.03	3,547.75	116.64	20.468	30.702	40.936
Const.	Min.	4	76,055.94	6,337.99	208.37	36.565	54.848	73.131
	1	5	78,813.05	6,567.75	215.93	37.891	56.836	75.782
	2	6	81,681.80	6,806.82	223.79	39.270	58.905	78.540
	3	7	84,666.74	7,055.56	231.96	40.705	61.058	81.410
	4	8	87,772.58	7,314.38	240.47	42.198	63.298	84.397
	5	9	91,004.23	7,583.69	249.33	43.752	65.628	87.504
	6	10	94,366.72	7,863.89	258.54	45.369	68.053	90.737
	7	11	96,526.43	8,043.87	264.46	46.407	69.610	92.814
Sgt.	Min.	12	99,740.45	8,311.70	273.26	47.952	71.928	95.904
	1	13	102,955.84	8,579.65	282.07	49.498	74.247	98.996
	2	14	106,283.75	8,856.98	291.19	51.098	76.647	102.196
	3	15	109,728.10	9,144.01	300.62	52.754	79.131	105.508
	4	16	112,274.49	9,356.21	307.60	53.978	80.967	107.956
Ins.	Min.	17	115,278.58	9,606.55	315.83	55.422	83.134	110.845
	1	18	119,069.66	9,922.47	326.22	57.245	85.868	114.490
	2	19	122,993.45	10,249.45	336.97	59.131	88.697	118.263
Ch.	Min.	20	136,917.24	11,409.77	375.12	65.826	98.738	131.651
Insp.	1	21	141,465.66	11,788.81	387.58	68.012	102.019	136.025
	2	22	146,173.30	12,181.11	400.47	70.276	105.413	140.551
Super.	Min.	23	157,543.28	13,128.61	431.63	75.742	113.613	151.484
	1	24	162,797.55	13,566.46	446.02	78.268	117.402	156.536
	2	25	168,255.57	14,021.30	460.97	80.892	121.338	161.784
Asst.	Min.	26	181,165.70	15,097.14	496.34	87.099	130.648	174.198
Comm	1	27	186,194.74	15,516.23	510.12	89.517	134.275	179.033

ANNEX II - Continuation

Barracks accommodations

S.M.Q. Robins/Clark \$450.00

Extra Duty Rates

Constable \$63.298 per hour

Sergeant \$76.647 per hour

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Inspector \$85.868 per hour

Plain Clothes Allowance \$94.60

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**ANNEX III**

(paragraph 29)

**MEMORANDUM OF UNDERSTANDING  
Secondment of Overseas Recruits**

In February, 2000, the Honourable Paula Cox, Minister of Labour, Home Affairs and Public Safety, announced agreement from Cabinet to allow the Bermuda Police Service to temporarily meet emergency manpower requirements through recruitment of a number of overseas police officers within special conditions.

Police Officers recruited from overseas were to be engaged on fixed term, non renewable, secondment contracts of up to three years duration. They were also required to have a minimum of five years operational experience.

The current COSO refers to a contract period of five years in its definition of a period of engagement for overseas officers.

By this Memorandum of Understanding, the Commissioner of Police and the Bermuda Police Association agree that five year minimum contract period referred to in the current COSO is changed for those overseas officers engaged on non-renewable secondments to an "up to three year" contract period.

This Memorandum of Understanding will remain valid and in effect until 31 December, 2003.

Michael Jackman, Chairman  
Bermuda Police Association

Jean-Jacques Lemay  
Commissioner of Police

Date:

Date:



**ANNEX IV**

(paragraph 29)

**LETTER OF UNDERTAKING  
Late Payment of Remuneration**

During the course of negotiations for the 1999-2001 contract, hardships suffered by members of the Bermuda Police Association, due to remuneration payments not being made when they were expected, were discussed. The Bermuda Police Service intends to introduce a policy covering remuneration, with the objective of ensuring that claims are handled in an efficient and consistent manner, and payments are made on time.

This policy will include the following—

- (a) Changes in the overtime cycle so that claims are made from the 16th of one month to the 15th of the following month, with payment the month after.
- (b) Deadlines for overtime claims to be made, authorized, submitted to Finance Department and forwarded to the Accountant General's office.
- (c) Procedures for Managers to be notified of overtime hours and any adjustments to remuneration, before the Accountant General's deadlines. This should enable any queries to be rectified in time for that month's payment.
- (d) Provision for the exceptional circumstances whereby the Police Service makes an error. This provision to include a statement that the Police Service will do everything they reasonably can to enable the member to obtain relief.

Michael Jackman, Chairman  
Bermuda Police Association

Jean-Jacques Lemay  
Commissioner of Police

**ANNEX V**

(paragraph 8.5)

**FREE DENTAL TREATMENT**

Free dental treatment is provided as follows—

- (a) Routine, etc.
- (b) Preventative cleaning, etc.
- (c) Complete Oral Examination, etc.
- (d) Ex-rays, etc.
- (e) Fillings, etc.
- (f) Space Maintainers, etc.
- (g) Orthodontic, etc.
- (h) Rebasing, etc.
- (i) Extractions
- (j) Oral surgery, etc.
- (k) Endodontic Treatment, etc.
- (l) Flouride Treatment, etc.

**SCHEDULE A**

Coverage for the following dental expenses is provided—

- (i) Routine examination (with a limit of not more than one examination every six consecutive months).
- (ii) Preventative cleaning and scaling (with a limit of not more than one cleaning and scaling every six consecutive months). Recall examination when necessary.
- (iii) Complete oral examination (once every three years or as prescribed by a Dentist).
- (iv) X-rays (full mouth series and panoramic x-rays (once every three years or as prescribed by a Dentist).
- (v) Fillings, inlays, crowns, bridges, dentures, bridge repair, denture repair, posts and/or posUcores, implants as an alternative treatment.
- (vi) Space maintainers and retainers for missing primary teeth.
- (vii) Orthodontic treatment and appliances.
- (viii) Rebasing and relining of dentures.
- (ix) Extractions.
- (x) Oral surgery.
- (xi) Endodontic treatment (root canal therapy).
- (xii) Fluoride treatment (ages 18 and under).

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Made this 23rd day of July 2024

Rena Lalgie  
Governor of Bermuda

[Operative Date: 24 July 2024]